

JOB TITLE: Regional Manager
REPORTS TO: Ohio Area Director
POSITION: Full Time - Exempt
LOCATION: Greater Toledo Ohio

WHAT IS CAREPORTAL?

CarePortal, a ministry initiative of The Global Orphan Project, is a connective technology platform uniting an interdenominational network of Christian churches and community partners to collaborate with each other and child welfare systems for the good of children and families in crisis in their community. This network is supported by a team that develops relationships, infrastructure, and technology to empower each participating organization. The goal is transformation in the lives of hurting children/families, the Church, and child welfare. Learn more at www.careportal.org.

WHO IS THE GLOBAL ORPHAN PROJECT?

The Global Orphan Project, Inc. is a Christian nonprofit ministry with a mission to break the orphan cycle through the power of community, commerce, and the love of Jesus Christ. We carry out our mission by equipping and empowering local churches to care for children and families in crisis. We are seeking candidates who understand and are enthusiastic about advancing our organizational mission.

WHY APPLY FOR THIS JOB?

The Regional Manager is an important, dynamic position in the CarePortal network. In the counties they are assigned, Regional Managers are the primary point of contact for training and supporting the approved agencies who enter vetted requests through the CarePortal platform. They also support the various ministry partners within their region who use the CarePortal platform as a tool for engaging and equipping their own networks of churches and community partners to collaborate and respond to these requests. Regional Managers are primarily focused on ensuring there is balance between the volume and type of requests being entered and the capacity of the various local partners to respond. This position requires a unique blend of relational and technical skill sets. Prior knowledge and/or experience working collaboratively alongside the child welfare system is preferred.

In most cases, Regional Managers will also serve as Ambassadors, who are defined as leaders of their own network of responding churches and community partners. Ambassadors are trusted, experientially-qualified local leaders who recruit, train, empower, and walk alongside church and community leaders as they respond to requests through the CarePortal platform. These networks are created with a vision for engaging the “Whole Church” across lines of denomination, race, class, and culture, and are equipped to create meaningful connections with the families and children who are served. For this, prior knowledge and/or experience in cross-denominational, cross-cultural ministry is preferred. This role will naturally blend with Regional Manager responsibilities as collaboration and partnership opportunities between agencies, churches, and community partners are revealed.

WHAT WILL YOU BE DOING?

Ambassador Responsibilities

- Recruit new Churches and Community Champions into the CarePortal network in a way that honors and reflects the posture and goals of The Global Orphan Project
- Provide culturally-competent orientation and training for new Church and Champion partners, serving as their main point of contact when it comes to equipping their leaders and teams to make meaningful connections through the CarePortal network
- Complete certification and maintain a proficient understanding of how CarePortal works, in part by using it to personally meet and/or coordinate the meeting of requests
- Work with Area Director, other Ambassadors, and Community Coordinators in planning and goal-setting
- Assisting to regularly host and facilitate representative Active Community Gatherings
- Raise awareness and build relationships with community partners to practically strengthen the network
- Identify, train and equip Connecting Churches to serve in areas of highest need

Regional Manager Responsibilities

- Support other Ambassadors as they work with churches and champions in their respective networks
- Collaboratively facilitate technology and process training for Ambassadors, Agency Reps, Implementing Partner Leadership, and Community Coordinators
- Identify potential Requesting Agencies and work with the Area Director to help facilitate enrollment
- Identify, develop, and support one volunteer Community Coordinator for each Active Community (Communities are manually designated by groups of zip codes)
- Empower and coach Community Coordinator(s) to host Active Community Gatherings
- Report issues and recommend enhancements to Area Director

WHAT CHARACTERISTICS & SKILLS ARE EXPECTED OF YOU?

- Passionate and competent in engaging and earning trust from the whole Church
- Dedicated to the Mission and Core Values of The Global Orphan Project, including the [50 in 5 Plan](#)
- Skilled facilitator of community gatherings with the goal of driving collaboration and network growth
- Technology proficient (including Google Suite, Microsoft Office, Zoom, and others)
- Self-initiator and problem solver who can work independently
- Effective leader and communicator to establish and maintain healthy, diverse, collaborative partnerships
- Enjoys learning and discipling others to serve vulnerable children and families with empathy and dignity

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The above description is not intended to be comprehensive, but rather a focused list of priorities. This full-time, exempt role, like ministry, is relentless. Success provides the opportunity to not only build a career, but also bring much-needed support and care to local children and families in crisis in Tennessee and around the world. Successful candidates, like all GO Project team members, are expected to live and work consistent with GO Project's vision, mission, and values.

The Global Orphan Project is a 501c3 non-profit located at 3161 Wyandotte, Kansas City, MO 64111.

GO Project associates are at-will employees.

For consideration, email your resume, references, and cover letter to: careers@goproject.org

www.goproject.org www.careportal.org